

THOMAS CARTER – SENIOR TECHNOLOGY MANAGEMENT

Maximizing The Power Of Advanced, Innovative Technologies To Drive Business Growth, Enhance Revenue Generation, Control Operating Costs & Increase Operating Performance

Application Development | Software Engineering | Database Architecture | Business Intelligence Engineering, Manufacturing, Professional Services & Aviation Industries

Solid reputation for delivering forward-thinking technology initiatives that efficiently meet diverse business, operational and industry needs. Top leadership and strategic planning capabilities that serve well in fast-paced environments experiencing rapid change through internal growth, acquisition, and turnaround. Characterized as talented mentor and coach with ability to nurture excellent working relationships with senior executives, management teams, customers, vendors, and employees. Core competencies and technology expertise include:

Technology Planning & Direction | IT Policy & Procedure Formulation | New Technology Development
Technology Outsourcing Programs | Process Redesign & Automation | Business & Enterprise Architecture
Business Continuity & Data Recovery | Project & Program Management | Cross-Functional Team Leadership
Organizational Alignment & Modifications

TECHNOLOGY LEADERSHIP & PERFORMANCE HIGHLIGHTS

Countrywide Financial, Simi Valley, CA

2003–present

EXECUTIVE VICE PRESIDENT – Enterprise Applications / Shared Services (2004 to present)

Technology Leadership Challenge: Introduce concepts of business intelligence, implement technology initiatives for optimal security management and data protection and lead efforts to shrink software maintenance and new purchases costs

Position Scope: Direct expansive, cross-functional team of 600+ employees including on-shore/off-shore developers, business intelligence, warehousing and application architects, QA/QC, project management and operations for nation's largest, independent mortgage lender. Administer and manage \$72 million budget.

Impact & Results:

- **Expert & Enterprise Systems:** Advised senior management on the functionality of enterprise systems technology and led design and development of expert systems for sophisticated data collection, analysis and reporting.
- **Leadership Development:** Designed leadership/staff development programs and introduced concepts of career pathing for technology professionals throughout the organization.
- **Tactical Planning & Direction:** Provided decisive, proactive operating leadership that was critical in transitioning strategy into tactical plans for long-term technology initiatives.
- **Cost Containment:** Championed Datashield security initiative—involving mortgage, banking, insurance and servicing business units, 82 employees, and requiring expert management of \$8 million project budget.
 - Introduced leading edge systems security and data protection technologies.
 - Efforts were instrumental in helping company circumvent million of dollars in regulatory fines and avoid negative publicity during a period of heavy industry scrutiny.
- **Technology Integration:** Spearheaded technology integration of all new system requirements and capacity planning needs following merger of company and BAC.
- **Cross-Functional Technology Team:** Recruited and assembled top performing teams challenged to deliver development and operational support services on Lotus and Exchange message systems serving more than 60,000 employees.